

## **Privacy Policy**

### **Introduction**

At L.M.D.S SLU, operating under the brand name L.M.D.S and accessible from Hearer.co, the privacy of our users is of utmost importance. This privacy policy outlines the types of information that L.M.D.S, operating as Hearer AI, collects and how we use, disclose, and protect that information.

### **Information We Collect**

- **Personal Information:** When you create an account, we may collect personal information such as your name, email address, and payment information.
- **Usage Data:** We may collect information on how you access and use the service, including your interactions with the platform, IP address, browser type, and device information.
- **Audio Files:** When you upload audio files to convert into notes, we temporarily store these files to process your request.

### **How We Use Your Information**

- **To Provide and Improve Services:** We use the collected information to provide, maintain, and improve our services.
- **To Communicate:** We may use your email address to send you service-related notifications, updates, and promotional offers.
- **To Process Transactions:** We use your payment information to process transactions related to the purchase of tokens.

### **Disclosure of Information**

- **Service Providers:** We may share your information with third-party service providers who assist us in operating our services, such as payment processors and cloud storage providers.
- **Legal Requirements:** We may disclose your information if required to do so by law or in response to valid requests by public authorities.

### **Security**

We take reasonable measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or method of electronic storage is completely secure.

### **Data Retention**

We will retain your personal information only for as long as is necessary for the purposes set out in this privacy policy. Audio files are temporarily stored only for the duration needed to convert them into notes and are then deleted.

### **Your Rights**

- **Access:** You have the right to access the personal information we hold about you.
- **Correction:** You have the right to request correction of any inaccurate or incomplete personal information.
- **Deletion:** You have the right to request deletion of your personal information, subject to certain legal obligations.

### **Changes to This Privacy Policy**

L.M.D.S may update this privacy policy from time to time. Changes will be posted on this page and will take effect immediately upon posting.

### **Contact Us**

If you have any questions about this privacy policy, please contact us at [hearerco@proton.me](mailto:hearerco@proton.me). By using L.M.D.S, operating as Hearer AI, you acknowledge that you have read, understood, and agree to this privacy policy.